# CASE STUDY

**ELEVATING COMPLIANCE AND SECURITY STANDARDS:** 

# A GMI Case Study in Cloud-first SaaS Innovation



Explore the journey of a pioneering Cloud-first SaaS company celebrated for its cutting-edge cloud innovation and bespoke Microsoft AI application development. In this case study, we delve into the challenges faced by our client, a global leader navigating the complexities of advanced AI and cloud technologies on a worldwide scale while adhering to stringent international and regional regulations.



### THE CHALLENGE

As an NYSE-listed entity, our client grappled with the intricate task of seamlessly integrating advanced AI and cloud technologies across a global network. With data security and confidentiality at the forefront, preserving client trust and maintaining market credibility became imperative. The need to ensure uninterrupted system availability, scalability, and future-proofing their operations added further layers of complexity.

## THE SOLUTION

GMI, recognizing the client's operational complexity and scale, embarked on an ambitious project tailored to address their compliance and security needs:

#### **Comprehensive Internal Audit:**

GMI initiated an exhaustive internal audit based on ISO 27001 and SOC 2 Type 2 standards, focusing on critical Trust Service Criteria (TSCs) of Security, Confidentiality, and Availability. This approach ensures that every aspect of the client's operation adheres to the highest standards.

#### **Duration and Scope:**

Despite a tight deadline, GMI showcased efficiency and expertise in handling complex audits for largescale organizations. The engagement underscored GMI's commitment to delivering results within challenging timeframes.



### THE OUTCOME

GMI's targeted approach to internal auditing is poised to significantly elevate the compliance and security standards of this cloud-first SaaS leader in Microsoft AI solutions. This case study exemplifies GMI's proficiency in navigating complex regulatory landscapes and reinforces our commitment to delivering comprehensive, client-focused solutions. By partnering with GMI, businesses can drive growth, enhance market confidence, and ensure the robust security of their operations.



# Ready to elevate your compliance and security standards to new heights?

Visit **gmi.com** to discover how GMI's expertise can empower your organization.

Contact us today to explore tailored solutions that navigate regulatory complexities, ensuring your business thrives in the dynamic landscape of advanced AI and cloud technologies. Don't miss the opportunity to partner with GMI and position your organization as a leader in compliance and security within the cloud-first SaaS industry.