

CASE STUDY

ELEVATING INFORMATION SECURITY EXCELLENCE:  
**A CASE STUDY IN ISO27001  
CERTIFICATION FOR A CLOUD-FIRST  
SAAS INNOVATOR**

In the fast-paced landscape of cloud-first Software as a Service (SaaS), a Series D-funded startup with 360 employees operating globally in a remote environment faced unique information security and compliance challenges. Despite having an established SOC 2 Type 2 program, the client sought to enhance its security framework further by integrating the prestigious ISO27001 compliance program, aiming to strengthen security, build customer trust, and expand market reach.

## THE CHALLENGE

As the startup navigated its rapidly evolving status, the need for a robust information security strategy became paramount. GMI, a dynamic consultancy specializing in information security and compliance solutions, was engaged to address these challenges.

## THE SOLUTION

GMI undertook a comprehensive 6-month project to elevate the client's information security landscape, focusing on key areas:

### **Drafting the Information Security Management System (ISMS) and Supporting Documentation:**

GMI leveraged its expertise to create a tailored ISMS framework aligned with ISO27001 standards. The documentation not only met regulatory requirements but also resonated with the unique operational dynamics of the client.

### **Directing Technical Control Remediation:**

A thorough analysis and overhaul of existing technical controls ensured compliance with ISO27001 standards and enhanced the overall security infrastructure.

### **Operationalizing Controls and Evidence Collection:**

GMI's strategy centered on seamlessly integrating controls into daily operations. The team facilitated efficient evidence-collection processes, establishing a continuous and compliant security environment.

### **Interfacing with Auditor Until Certification:**

Acting as a crucial link between the client and the audit firm, GMI ensured a smooth, transparent, and successful audit process, leading to the attainment of ISO27001 certification.

Additionally, GMI's specialized internal audit team conducted rigorous internal audits, further validating the robustness of the implemented security measures.

# Elevate Your Security Standards with **GMI**

**Are you ready to transform your information security landscape and set a new industry standard?**

GMI, a leader in information security and compliance solutions, invites you to explore the success story of a dynamic SaaS company that achieved ISO27001 certification and fortified its security framework.

Visit our website at [gmi.com](https://gmi.com) to discover how GMI's client-centric approach, expertise in ISMS frameworks, and meticulous control remediation strategies led to unparalleled success.

Learn how we seamlessly integrate controls into daily operations and ensure a continuous and compliant security environment.